



innervation

PAN African payment solutions

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Technical Specialist/Solutions Architect

What we do:

Innervation is a PAN African Payments Service Provider enabling relevant products; value added services and reconciliation, leveraging a strong Omni channel platform capability with strong integration skills.


Our Vision:

To be the preferred provider and enabler of innovative payment and value-added services to retail, financial services providers and mobile network operators in Africa primarily by utilising our own enablement IP for transaction acquisition and Omni channel integration, that adds value to our customers and their consumers alike.

Our Focus:

- We are focused on the following Payment and Value-Added Services
- Payments
 - Card transaction switching
 - Payment Devices
 - Alternative payments
 - Loyalty
 - Gift Card and Vouchers
 - Electronic Receipting
 - Airtime
- Recon and Settlement
- Leveraging a Platform capability to enable Payments and Value-Added Services across all channels.

What we believe in:

-  Teamwork
-  Integrity
-  Learning
-  Accountability
-  Innovation
-  Fun

Job Description

Provide technical leadership for development teams with a hands-on approach, defining best practice standards to follow.

Ensure the technical integrity and the consistency of each solution at a at each stage of their lifecycle. Coordinate ongoing activities, engaging with all aspects and activities of the initiative, from concept definition, to analysis, solution design, application architecture and implementation ending with the transfer to IT operations.



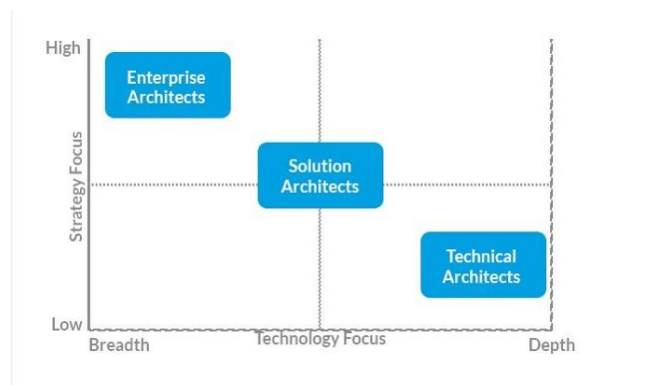
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Take responsibility for lifecycles of the applications and what technologies are used by which one and ensure that the company has integrity and consistency.

In Summary the role covers the following aspects from Enterprise to Technical Architecture -



The Technical Architecture element is working within a solution, the Solutions Architecture element is translating a problem to a solution, and the Enterprise Architecture element is defining which problem needs a solution.

Traits and Duties

Innervation's Technical Specialist/Solutions Architect are expected to have a strong sense of ownership, strong attention to detail, strong problem-solving mentality, able to zero in on risk, can both helicopter and deep dive, be extremely reliable and have an excellent level of systems and technical knowledge backed up by hands on experience, ability to multi-task and prioritize between tasks, ability to remain calm under pressure, ability to adapt to changing circumstances and demands, ability to adapt behavioural approach according to the needs of the Client or audience

Duties

Duties will include, but not be limited to -

- 🌐 Designing and Documenting technical solutions
- 🌐 Analyse Business requirements and convert to Technical Designs.
- 🌐 Design, plan, and govern strategic and cross-organisational rationalization or optimization of Innervation services, processes, or components.
- 🌐 Assist the programmers and project managers in the design, planning, and governance of projects of any kind.
- 🌐 Conduct architectural evaluation, design, and analysis.
- 🌐 Ensure application architecture delivers robust system solution to the business.
- 🌐 Assure constant compliance of Innervation's strategic blueprints and architecture.



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- Collaborate with IT development team to assure architectural solution can be suitably translated into effectual and robust implementation.
- Identify customer requirements, analyse alternatives, and conduct product recommendations related to software, platform, and network configurations.
- Recognize system deficiencies and implements effective solutions.
- Provide technical direction for the development, design, and systems integration for client engagement from definition phase through implementation.
- Ensure alignment of IT Solutions and Applications with Business Objectives
- Support Product managers/owners in the product development cycle
- Develop and maintain a technology roadmap for systems in the assigned solution area to achieve an end-to-end coverage.
- Ensure design of Technical solutions meet functional and non-functional requirements.
- Accountable for the overall reliability (availability, performance, capacity, and service continuity) of the technical service provided throughout the specific technology area
- Ensure appropriate governance, methodologies, policies, and procedures compliance by team with the support of the Risk Officer and Compliance
- Keep abreast of technical and market trends in relation to the company's product range and contribute to the development of product innovations and new product specifications.
- Keeps track of lessons learned and shares those lessons with team members.
- Technical pre-Sales and Demo's where required (Clients/Channels etc.)
- Input into proposals and RFP responses.

Job Requirements

- 5-10 years relevant experience as Technical/Solutions/Enterprise Specialist, Architect or Domain expert
- Preferred Degree (Computer science, information technology, software engineering or related field).
- Preferred Customer Engagement industry experience
- Preferred Mobile Payment and Payment processing experience.
- Exposure and knowledge of –
 - Networks administration and network architecture
 - Databases and DB architecture
 - Integrations and Interfaces
 - Applications
 - Operating Systems
 - Cloud (AWS)
 - System security measures
 - Web Platforms
- Excellent ability to communicate technical information to lay persons, especially in management.
- Ability to solve problems and propose effective, workable solutions.
- Ability to communicate professionally at all levels, both internally and externally with various stakeholders
- Strong interpersonal, communication and facilitation skills



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Contact

- 🌐 Suitably qualified applicants are requested to submit a detailed CV by email to humancapital@innervation.co.za. Kindly note that only short-listed candidates, who meet the position requirements, will be invited to participate in an interview.